

TERMS AND CONDITIONS

Last Updated: 20 March 2020

I. INTRODUCTION

1.1 What these terms cover. These are the terms and conditions (the “Terms”) on which we supply products to you, whether these are services or digital content (“Products” or “Service”).

1.2 Why you should read them. Please read these Terms carefully before you submit your order to us. Our privacy policy (“Privacy Policy”) also governs your use of our Service and explains how we collect, safeguard and disclose information that results from your use of our website located at www.untoldsuccess.com operated by us. Your access to our website and use of the Service provided, including the supply of the products are conditioned on your acceptance of and compliance with these Terms and our Privacy Policy. **By continuing with the use of our website and Service and/or ordering our Products, you acknowledge that you have read and understood the Terms and the Privacy Policy and agree to be bound by them.** If you think that there is a mistake in these terms, or wish to discuss any of these terms, please contact so we can try to find a solution. These Terms and the Privacy Policy apply to all visitors, users and others who wish to access or use our Service.

2. INFORMATION ABOUT US AND COMMUNICATIONS

2.1 Who we are. We are **WEALTHY PLR LIMITED**, a company incorporated in Hong Kong with registered office at Room 2A, 14/F, Chun Wo Comm, CTR, 2329 Wing Wo Street, Central, Hong Kong. WEALTHY PLR LIMITED shall hereinafter be referred to as “We” or “the Company”.

2.2 How to contact us. You can contact us by writing to us at support@untoldsuccess.com

2.3 How we may contact you. If we have to contact you, we will do so by writing to you at the email address you provided to us in your order.

2.4 “writing” includes emails. When we use the words “writing” or “written” in these terms, this includes emails.

2.5 Other information. By using our Service, you agree to subscribe to newsletters, marketing or promotional materials and other information we may send. However, you may opt out of receiving any, or all, of these communications from us by following the unsubscribe link provided in each communication.

3. PURCHASES

3.1 Information to be provided with your order. When you effect any purchase through our website (“Purchase”), you may be asked to supply certain information relevant to your Purchase including but not limited to, your credit or debit card number, the expiration date of your card, your billing address, or details of other forms of digital payment and where relevant, your shipping information.

3.2 If we cannot accept your order. We reserve the right to refuse or cancel your order at any time for reasons including but not limited to product or service availability, errors in the description or price of the product or service, error in your order or other reasons. We reserve the right to refuse or cancel your order if fraud or an unauthorized or illegal transaction is suspected. If we are unable to accept your order, you will be informed in writing.

3.3 Your order number. We will assign an order number to your order and tell you what it is when we accept your order. It will help us if you can tell us the order number whenever you contact us about your order.

3.4 Your obligations. You represent and warrant that: (i) you have the legal right to use any card(s) or other payment method(s) in connection with any Purchase; and that (ii) the information you supply to us is true, correct and complete.

3.5 Payments. We may employ the use of third-party services for the purpose of facilitating payment and the completion of Purchases. By submitting your information, you grant us the right to provide the information to these third parties subject to our Privacy Policy.

4. OUR PRODUCTS

4.1 Products may vary slightly from their pictures. The images of the products (including digital contents) on our website are for illustrative purposes only. Although we have made every effort to display the colors accurately, we cannot guarantee that a device's display of the colors accurately reflects the color of the products. Your product may therefore vary slightly from those images.

5. OUR RIGHTS TO MAKE CHANGES

5.1 Fee Changes on subscriptions. We may, in our sole discretion and at any time, modify pricing or where relevant, subscription fees for any subscription. Any Subscription fee change will become effective at the end of the then-current billing cycle. We will provide you with a reasonable prior notice of any change in subscription fees to give you an opportunity to terminate your subscription before such change becomes effective.

Your continued use of the Services or Product after a subscription fee change comes into effect constitutes your agreement to pay the modified subscription fee amount.

5.2 Changes to Product. We may change a Product:

- (a) to reflect changes in relevant laws and regulatory requirements; and
- (b) to implement minor technical adjustments and improvements, for example to address a security threat. Unless stated otherwise, these changes will not affect your use of the Product.

5.3 Updates to digital content. We may update or require you to update digital content, provided that the digital content shall always match the description of it that we provided to you before you bought it.

5.4 Changes to the Terms. We may amend Terms at any time by posting the amended terms on this site. It is your responsibility to review these Terms periodically. Your continued use of the website following the posting of revised Terms means that you accept and agree to the changes. You are expected to check this page frequently, so you are aware of any changes, as they are binding on you. By continuing to access or use our Service after any revisions become effective, you agree to be bound by the revised terms. If you do not agree to the new terms, you are no longer authorized to use Service.

6. PROVIDING THE PRODUCTS

6.1 When we will provide the products.

(a) **If the product is a one-off purchase of digital content.** We will make the digital content available for download by you as soon as we accept your order.

(b) **If the products are ongoing services or a subscription to receive digital content.** We will supply the services, or digital content to you at the time of payment, until either the services are completed, or the subscription expires (if applicable).

7. PRICE AND PAYMENT

7.1 Where to find the price for the Product. The price of the Product will be the price indicated on the order pages when you placed your order. We take all reasonable care to ensure that the price of the Product advised to you is correct.

7.2 What happens if we got the price wrong. It is always possible that, despite our best efforts, some of the Products we sell may be incorrectly priced. We will normally check prices before accepting your order so that, where the Product's correct price at your order date is less than our stated price at your order date, we will charge the lower amount. If the Product's correct price at your order date is higher than the price stated to you, we will contact you for your instructions before we accept your order.

7.3 When you must pay and how you must pay. Please refer to payment methods on the order page of our website. For **digital content**, you must pay for the products before you download them.

7.4 What to do if you think an invoice is wrong. If you think an invoice is wrong, please contact us promptly to let us know. You will not have to pay any interest until the dispute is resolved. Once the dispute is resolved we may charge you interest on correctly invoiced sums from the original due date.

8. HOW WE MAY USE YOUR PERSONAL INFORMATION

8.1 How we may use your personal information. We will only use your personal information as set out in our Privacy Policy.

9. REFUNDS

9.1 No Refunds on digital contents. We are unable to provide refunds on digital contents. However, you may contact us within 60 days from the date of your Purchase with your requests with your concerns and reasons and we will consider accordingly.

10. PROHIBITED USES

10.1 How you may use the Service. You may use Service only for lawful purposes and in accordance with the Terms. You agree not to use Service:

- (a) In any way that violates any applicable national or international law or regulation.
- (b) For the purpose of exploiting, harming, or attempting to exploit or harm minors in any way by exposing them to inappropriate content or otherwise.
- (c) To transmit, or procure the sending of, any advertising or promotional material, including any "junk mail", "chain letter," "spam," or any other similar solicitation.
- (d) To impersonate or attempt to impersonate our Company, a Company employee, another user, or any other person or entity.
- (e) In any way that infringes upon the rights of others, or in any way is illegal, threatening, fraudulent, or harmful, or in connection with any unlawful, illegal, fraudulent, or harmful purpose or activity.
- (f) To engage in any other conduct that restricts or inhibits anyone's use or enjoyment of Service, or which, as determined by us, may harm or offend the Company or users of Service or expose them to liability.

Additionally, you agree not to:

- (a) Use Service in any manner that could disable, overburden, damage, or impair Service or interfere with any other party's use of Service, including their ability to engage in real time activities through

- Service.
- (b) Use any robot, spider, or other automatic device, process, or means to access Service for any purpose, including monitoring or copying any of the material on Service.
 - (c) Use any manual process to monitor or copy any of the material on Service or for any other unauthorized purpose without our prior written consent.
 - (d) Use any device, software, or routine that interferes with the proper working of Service.
 - (e) Introduce any viruses, trojan horses, worms, logic bombs, or other material which is malicious or technologically harmful.
 - (f) Attempt to gain unauthorized access to, interfere with, damage, or disrupt any parts of Service, the server on which Service is stored, or any server, computer, or database connected to Service.
 - (g) Attack Service via a denial-of-service attack or a distributed denial-of-service attack.
 - (h) Take any action that may damage or falsify Company rating.
 - (i) Otherwise attempt to interfere with the proper working of Service.

11. ANALYTICS

11.1 What you must be aware of. We may use third-party service providers to monitor and analyze the use of our Service.

12. NO USE BY MINORS

12.1 To whom is the Service intended. Service is intended only for access and use by individuals at least eighteen (18) years old. By accessing or using the Service, you warrant and represent that you are at least eighteen (18) years of age and with the full authority, right, and capacity to enter into this agreement and abide by all of the Terms. If you are not at least eighteen (18) years old, you are prohibited from both the access and usage of the Service.

13. ERROR REPORTING AND FEEDBACK

13.1 How you can report errors and provide feedback. You may provide us either directly at support@untoldsuccess.com or via third party sites and tools with information and feedback concerning errors, suggestions for improvements, ideas, problems, complaints, and other matters related to our Service ("Feedback"). You acknowledge and agree that: (i) you shall not retain, acquire or assert any intellectual property right or other right, title or interest in or to the Feedback; (ii) The Company may have development ideas similar to the Feedback; (iii) Feedback does not contain confidential information or proprietary information from you or any third party; and (iv) The Company is not under any obligation of confidentiality with respect to the Feedback. In the event the transfer of the ownership to the Feedback is not possible due to applicable mandatory laws, you grant Company and its affiliates an exclusive, transferable, irrevocable, free-of-charge, sub-licensable, unlimited and perpetual right to use (including copy, modify, create derivative works, publish, distribute and commercialize) Feedback in any manner and for any purpose.

14. LINKS TO OTHER WEB SITES

14.1 What you need to know. Our Service may contain links to third party web sites or services that are not owned or controlled by us. The Company has no control over, and assumes no responsibility for the content, privacy policies, or practices of any third-party web sites or services. We do not warrant the offerings of any of these entities/individuals or their websites.

14.2 No liability for your use of links to other web sites. You acknowledge and agree that the Company shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such third party web sites or services.
We strongly advise you to read the terms of service and privacy policies of any third-party web sites or services that you visit.

15. LIMITATION OF WARRANTY AND LIABILITY

15.1 Disclaimer of Warranty. The Services are provided by the Company on an “as is” and “as available” basis. The Company makes no representations or warranties of any kind, express or implied, as to the operation of their services, or the information, content or materials included therein. You expressly agree that your use of these services, their content, and any services or items obtained from us is at your sole risk. Neither company nor any person associated with company makes any warranty or representation with respect to the completeness, security, reliability, quality, accuracy, or availability of the services. Without limiting the foregoing, neither the Company, nor anyone associated with the Company represents or warrants that the services, their content, or any services or items obtained through the Service will be accurate, reliable, error-free, or uninterrupted, that defects will be corrected, that the services or the server that makes it available are free of viruses or other harmful components or that the services or any services or items obtained through the services will otherwise meet your needs or expectations. The Company hereby disclaims all warranties of any kind, whether express or implied, statutory, or otherwise, including but not limited to any warranties of merchantability, non-infringement, and fitness for particular purpose. The foregoing does not affect any warranties which cannot be excluded or limited under applicable law.

15.2 Limitation of liability. Except as prohibited by law, you will hold us and our officers, directors, employees, and agents harmless for any indirect, punitive, special, incidental, or consequential damage, however it arises (including attorneys’ fees and all related costs and expenses of litigation and arbitration, or at trial or on appeal, if any, whether or not litigation or arbitration is instituted), whether in an action of contract, negligence, or other tortious action, or arising out of or in connection with this agreement, including without limitation any claim for personal injury or property damage, arising from this agreement and any violation by you of any federal, state, or local laws, statutes, rules, or regulations, even if company has been previously advised of the possibility of such damage. **Except as prohibited by law, if there is liability found on the part of the Company, it will be limited to the amount paid for the Products and/or Service, and under no circumstances will there be consequential or punitive damages.**

16. NON-DISPARAGEMENT OBLIGATION

16.1 Your obligation to us. Subject to applicable law, you consent and agree that, at no time, prior, during or after a Purchase, neither you nor any of your respective agents, subsidiaries, affiliates, successors, assigns, officers, key employees or directors, shall in any way publicly disparage, call into disrepute, or otherwise defame or slander the Company, or the Company’s subsidiaries, affiliates, successors, assigns, officers, directors, employees, shareholders, agents, attorneys or representatives, or any of their Product or Service, in any manner that would damage the business or reputation of the Company, its Products or Services or their subsidiaries, affiliates, successors, assigns, officers (or former officers), directors (or former directors), employees, shareholders, agents, attorneys or representatives.

TERMINATION

17.1 Termination of Service. We may terminate or suspend your account and bar access to Service immediately, without prior notice or liability, under our sole discretion, for any reason whatsoever and without limitation, including but not limited to a breach of Terms. If you wish to terminate your account, you may simply discontinue using Service. All provisions of Terms which by their nature should survive termination shall survive termination, including, without limitation, ownership provisions, warranty disclaimers, indemnity and limitations of liability.

18. GOVERNING LAW

18.1 Which laws apply to these Terms. These Terms shall be governed and construed in accordance with the laws of Hong Kong, without regard to its conflict of law provisions. Our failure to enforce any

right or provision of these Terms will not be considered a waiver of those rights. If any provision of these Terms is held to be invalid or unenforceable by a court, the remaining provisions of these Terms will remain in effect. These Terms constitute the entire agreement between us regarding our Service and supersede and replace any prior agreements we might have had between us regarding the Service.

19. WAIVER AND SEVERABILITY

19.1 What you need to know. No waiver by the Company of any term or condition set forth in the Terms shall be deemed a further or continuing waiver of such term or condition or a waiver of any other term or condition. Any failure of the Company to assert a right or provision under the Terms shall not constitute a waiver of such right or provision. If any provision of the Terms is held by a court or other tribunal of competent jurisdiction to be invalid, illegal or unenforceable for any reason, such provision shall be eliminated or limited to the minimum extent such that the remaining provisions of the Terms will continue in full force and effect.

[End of the Terms and Conditions]

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